SERVICE HOTLINE

### **REFERENCE NUMBER: 212/2016**

4 October 2016

## UPDATE ON PROBLEMS WITH THE EQUITIES AND INDICES END OF DAY DATA PRODUCTS ON 3 OCTOBER 2016

The JSE experienced technical difficulties with the production routines on the evening of Monday, 3 October 2016; the production of the Core Indices (I.ZIP) and late Equities (E.ZIP) files was delayed.

Our technical teams have identified the root cause of the problem and have put measures to mitigate these specific types of problems from happening.

The JSE apologizes for the impact to your operations and to the inconvenience to your users of the data.

# JS≣

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### Market / Service:

JSE End of Day Equities Data Service JSE End of Day Indices Data Service

Environment(s): Production

#### **Additional Information:**

If you have any queries about this announcement, please contact +27 11 520 7777 or customersupport@jse.co.za

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